



## MEDIA STATEMENT

9 May 2018

### **Governance changes will strengthen resident care and deliver ongoing improvements at Charingfield**

The Trustees of the Christian Brothers today announced changes to the governance of Charingfield, further strengthening recent actions to enhance resident care and deliver improved outcomes in standards and compliance.

The announcement of the new governance arrangements coincides with the positive affirmation of the facility following work to quickly address issues identified by the Australian Aged Care Quality Agency.

“Effective May 10<sup>th</sup>, the current Board which is a voluntary Board will be replaced by the Trustees of the Christian Brothers as the Board of Charingfield. This will enable a more targeted leadership structure which will be better placed to work directly with facility management”, said Br Ted Magee, Deputy Chair of the Trustees.

“This change will create a more sustainable base from which to continue the program of reform and improvements at Charingfield which are focused on the delivery of high quality care for all our residents.

“The Board will be supported by the appointment of an independent Aged Care Quality Advisor. A new Service Manager for Charingfield has also been appointed and commenced on Monday 30 April, 2018. The good work that has been undertaken by Carelynx in ensuring Charingfield’s ongoing quality improvement in its processes and procedures, has been a significant contributor to the vast improvements that have occurred in a relatively short period of time. It will also be necessary to ensure that Carelynx is retained to assist Charingfield into the future.

“These are all important actions which support our priority to continue improving service quality at Charingfield.

“The recent affirmations reflect the very hard work undertaken by the outgoing Board and staff to deliver improvements in care and ensure compliance with all standards.

“It is not an exaggeration to say that these Board members have gone above and beyond what is expected of volunteers and I would like to express our profound appreciation for their dedication, care and respect that they have demonstrated to our residents.

“Our work to address the recent issues has highlighted the need to ensure that we have the most appropriate governance and management structures in place moving forward and these changes announced today will help significantly.”